

# Sample Chatbot Disclaimer

This **standard disclaimer/disclosure** can be used for a customer-facing chatbot on a law firm website. It's written in clear, professional language to set appropriate expectations, protect confidentiality, and maintain compliance with legal ethics rules. Keep in mind that you may want to adapt this language for a particular practice area or compliance need (e.g., HIPAA, GDPR).

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*Welcome! I'm a virtual assistant here to help you navigate our website and answer general questions.*

**Please note the following important information:**

1. **Not Legal Advice:** This chatbot is for informational purposes only. It does not provide legal advice, create an attorney-client relationship, or replace consultation with a qualified attorney.
2. **No Confidentiality:** Do not submit confidential or sensitive information. Communications via this chatbot are not encrypted and are not protected by attorney-client privilege.
3. **Limited Scope:** The chatbot can help with general topics such as practice areas, scheduling, or directions. It cannot assess your legal matter or advise you on your specific situation.
4. **Human Review Recommended:** If you need legal advice or representation, please contact our office directly to speak with a licensed attorney.
5. **AI Usage Disclosure** *(include if applicable)*: This chatbot is powered by artificial intelligence and may not always understand or accurately respond to complex questions. All responses should be independently verified.

**By continuing, you acknowledge and accept this disclaimer.**